MFA Enrollment With Microsoft Authenticator

- Enrollment **requires a personal mobile device such as a smartphone or tablet**. The following instructions demonstrate installation and setup set on an iOS device.

**Mobile App Installation:**

- Install **Microsoft Authenticator** on a smartphone or tablet device
- In the App Store search for and install Microsoft Authenticator **OR** use the QR Code provided below.
  
  - *If searching the App Store, be sure to select Microsoft Authenticator. The App Store defaults to a different non-Microsoft product that should not be used. If unsure, scan the QR code below (on the right) to install the correct application.*

Once installed the correct Authenticator application will have the following icon on your mobile device:
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- Once installed, tap **Accept** to accept the Microsoft Privacy Statement

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Setting up Authenticator for MFA with your Christiana Care account:

- Tap **Add work or school account**.
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- Authenticator will enable the application to lock. *This can be disabled after adding your ChristianaCare account information to Authenticator.* Steps for doing this are at the end of this document.

- Tap **OK** to continue.

- Enter a **ChristianaCare email address.** If you do not have ChristianaCare email, enter your 801 or 901 followed by christianacare.org. An example would be 801001234@christianacare.org

- Tap **Next**
• Enter your **Christiana Care password**. Tap **Sign in**

![Enter password](image)

• After entering your password, the sign-in will require an MFA response. **Accept the ‘push notification’** by tapping the check mark.

• Minimize or close VIP and navigate back to Authenticator to complete the account setup

![Sign In Request](image)
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- Tap **Allow** Notifications

- Tap **Finish**
Congratulations! Your MFA Enrollment is complete. **When setup properly Authenticator will display ChristianaCare and your full email address.**

⚠️ If your account has **Azure AD instead of ChristianaCare**, the configure for MFA did not setup correctly. Remove the account from Authenticator and re-add your account.

**Authenticator will not be used until you are migrated to the new MFA solution.**

💡 **Tip**

- To simplify using Authenticator the App Lock can be disabled in the settings.