

- Enrollment **requires a personal mobile device such as a smartphone or tablet**. The following instructions demonstrate installation and setup set on an iOS device.

## Mobile App Installation:

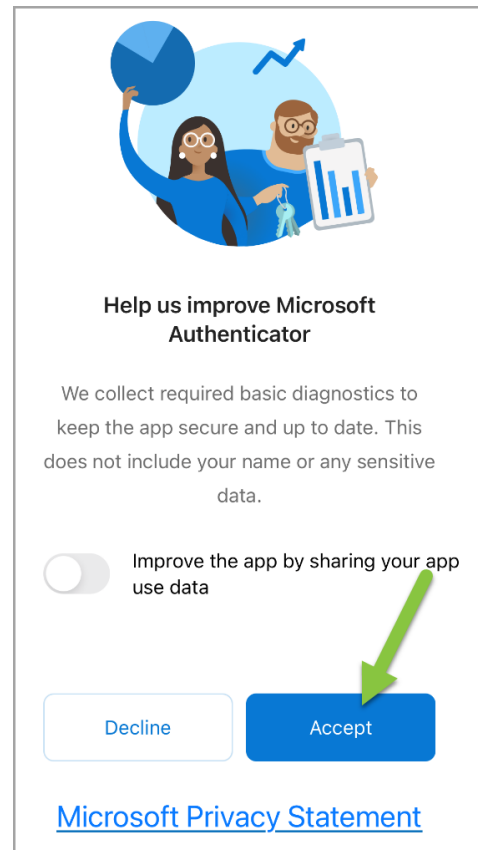
- Install **Microsoft Authenticator** on a smartphone or tablet device
- In the App Store search for and install Microsoft Authenticator **OR** use the QR Code provided below.
- *If searching the App Store, be sure to select Microsoft Authenticator. The App Store defaults to a different non-Microsoft product that should not be used. If unsure, scan the QR code below (on the right) to install the correct application.*



Once installed the correct Authenticator application will have the following icon on your mobile device:

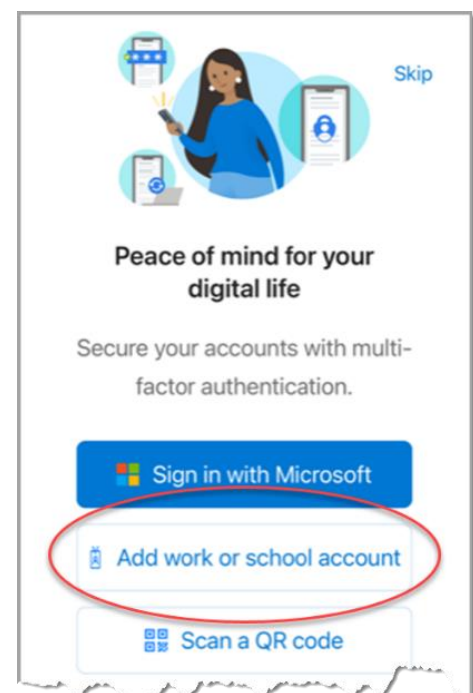


- Once installed, tap **Accept** to accept the Microsoft Privacy Statement



## Setting up Authenticator for MFA with your Christiana Care account:

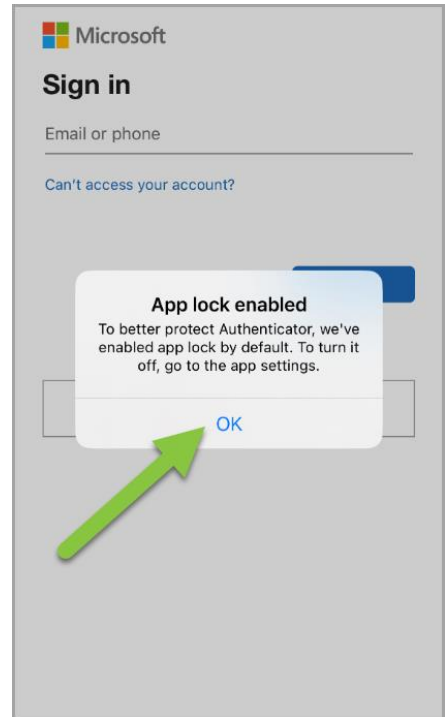
- Tap **Add work or school account**.



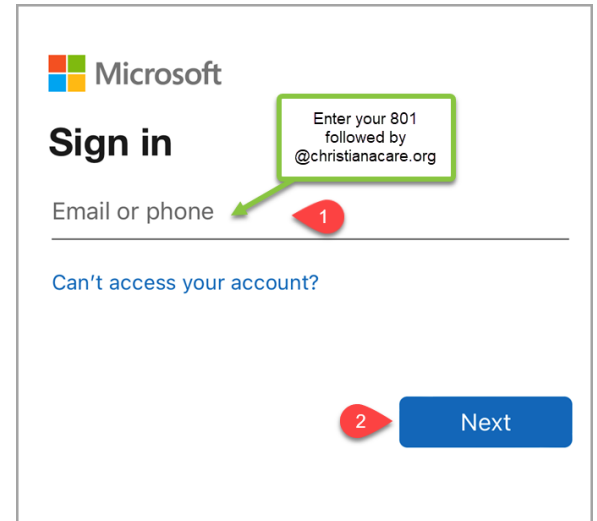
# MFA Enrollment With Microsoft Authenticator

3

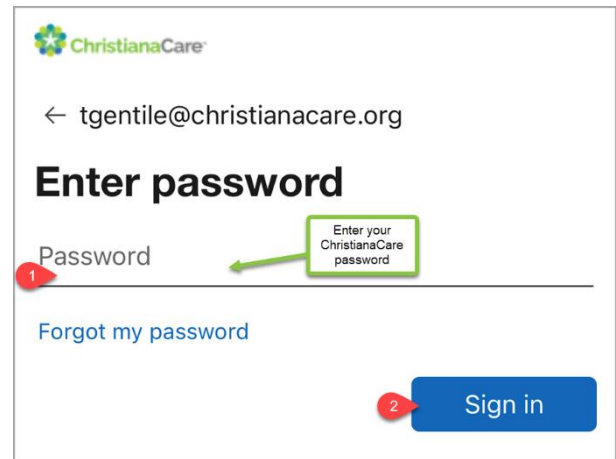
- Authenticator will enable the application to lock. This can be disabled after adding your ChristianaCare account information to Authenticator. Steps for doing this are at the end of this document.
- Tap **OK** to continue.



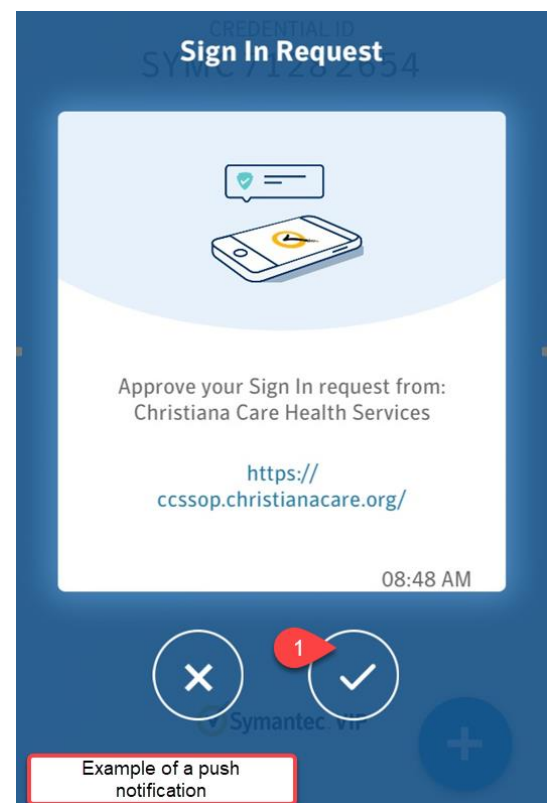
- Enter a **ChristianaCare email address**. If you do not have ChristianaCare email, enter your 801 or 901 followed by christianacare.org. An example would be **801001234@christianacare.org**
- Tap **Next**



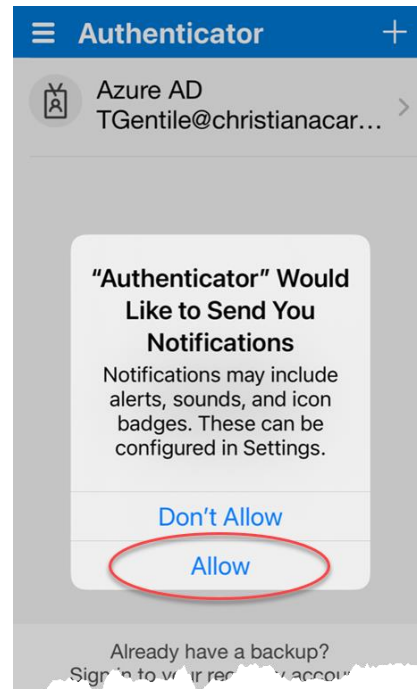
- Enter your **Christiana Care password**. Tap **Sign in**



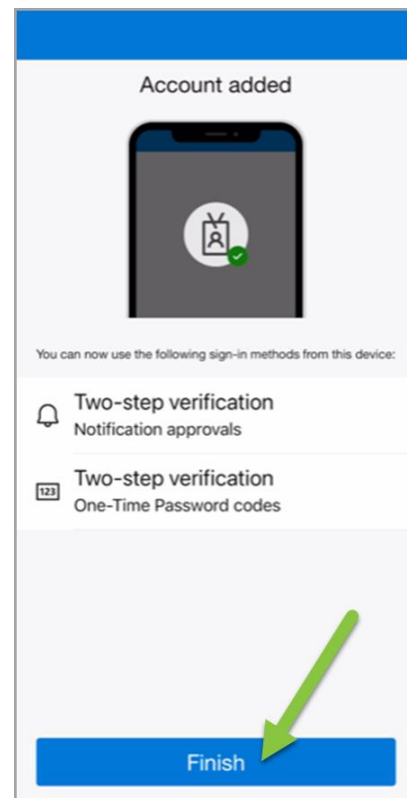
- After entering your password, the sign-in will require an MFA response. **Accept the 'push notification'** by tapping the check mark.
- Minimize or close VIP and navigate back to Authenticator to complete the account setup




- Tap **Allow** Notifications

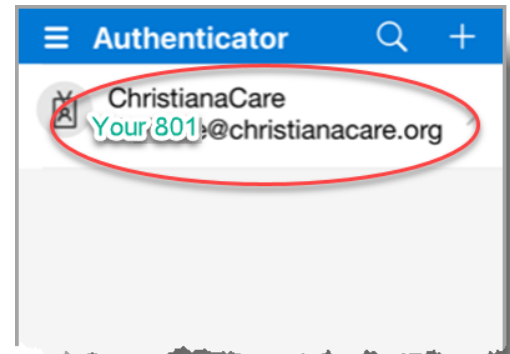


- Tap **Finish**



**Congratulations!** Your MFA Enrollment is complete. **When setup properly Authenticator will display ChristianaCare and your full email address.**

 If your account has **Azure AD instead of ChristianaCare**, the configure for MFA did not setup correctly. Remove the account from Authenticator and re-add your account.

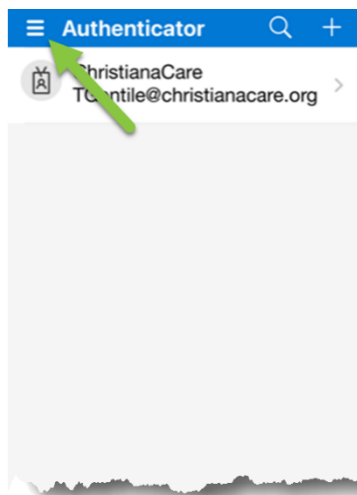


**Authenticator will not be used until you are migrated to the new MFA solution.**

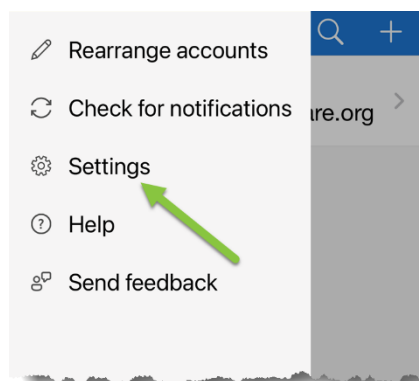


## Tip

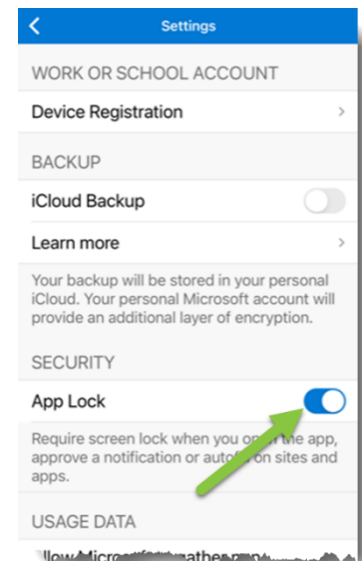
- To simplify using Authenticator the App Lock can be disabled in the settings



**Tap the three bars**



**Tap Settings**



**Tap App Lock to move the slider to the left**