

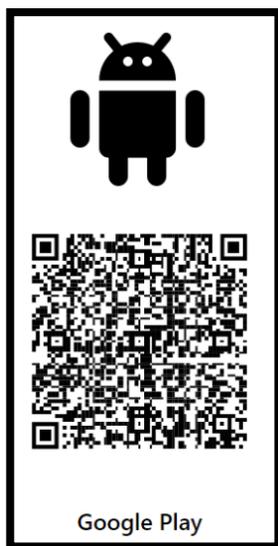
MFA Enrollment With Microsoft Authenticator

- Enrollment **requires a mobile device such as a smartphone or tablet**. The instructions show screenshots using an **Android device**. Note that images might not be an exact match as devices will vary based on the version of the operating system

If you are following these instructions on a Christiana Care campus and your mobile device (smart phone or tablet) is connected to CCHS-Prod Mobile wireless, please connect to the Guest Network or turn off the wireless connection while enrolling. Otherwise, the setup of Authenticator will be a different experience from what is documented in the job aid.

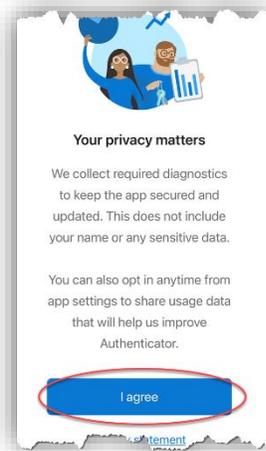
Mobile App Installation:

- Install **Microsoft Authenticator** on a smartphone or tablet device
- In the Play Store search for and install Microsoft Authenticator **OR** use the QR Code provided below.



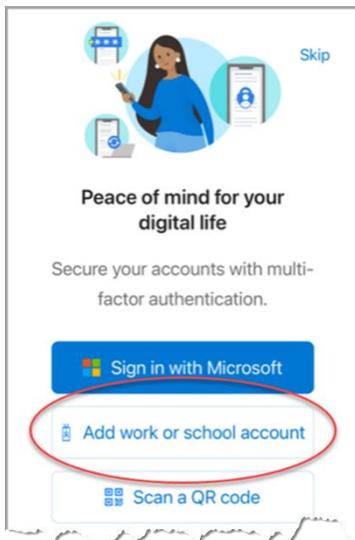
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- Once installed, tap **I Agree** on the Your privacy matters screen



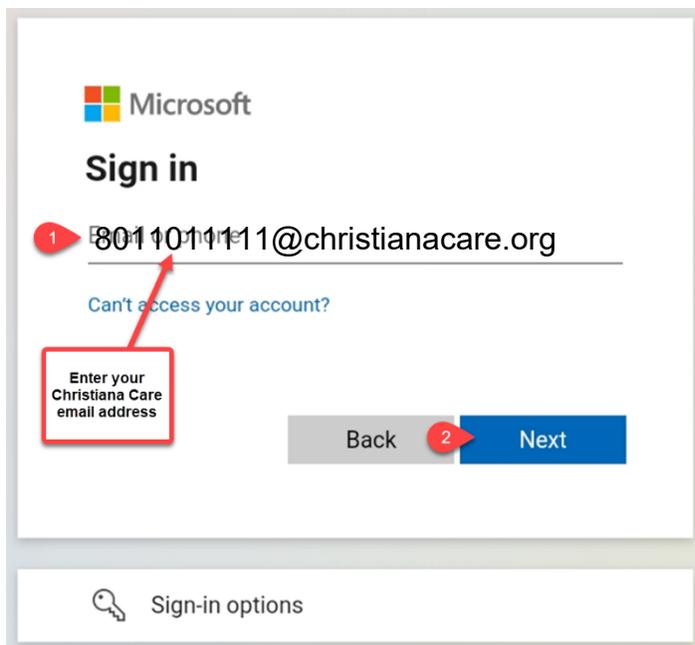
Setting up Authenticator for MFA with your Christiana Care account:

- Tap **Add work or school account**.

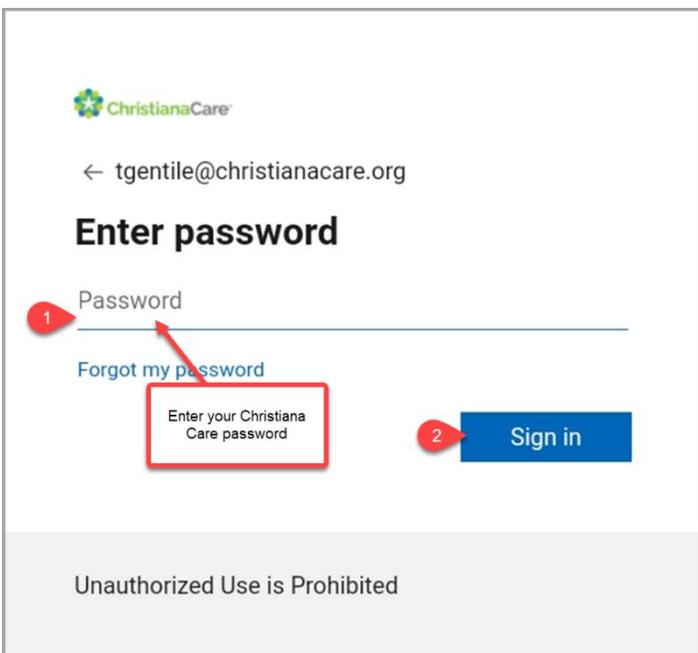


MFA Enrollment With Microsoft Authenticator

- Enter your **Christiana Care email address**. *This is ~~not~~ your 801 or 901 login ID/username*. Tap **Next** 8011011111@christianacare.org

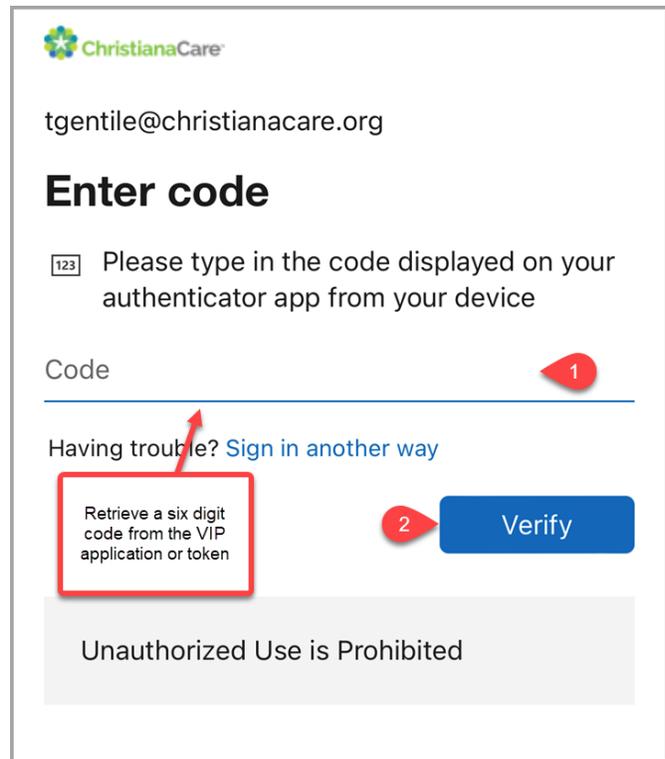
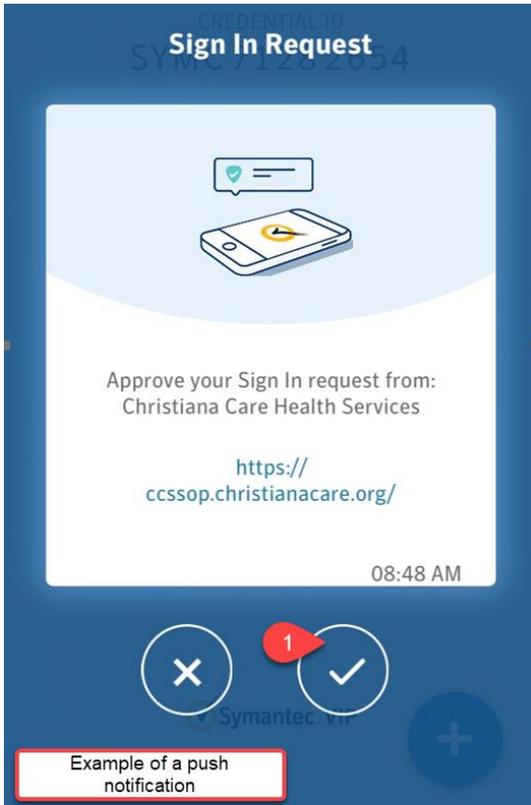


- Enter your **Christiana Care password**. Tap **Sign in**

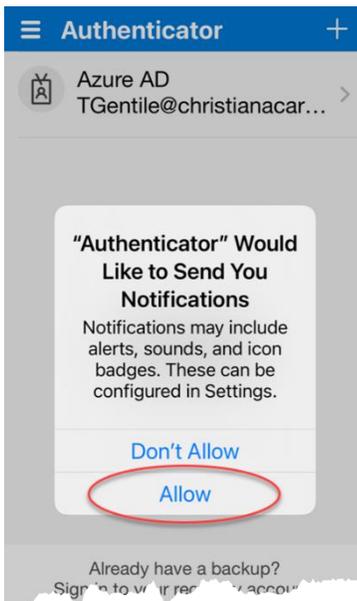


MFA Enrollment With Microsoft Authenticator

- After entering your password, the sign-in will require an MFA response. **Accept the 'push notification' OR** manually **enter the code** from your VIP application or hardware token.

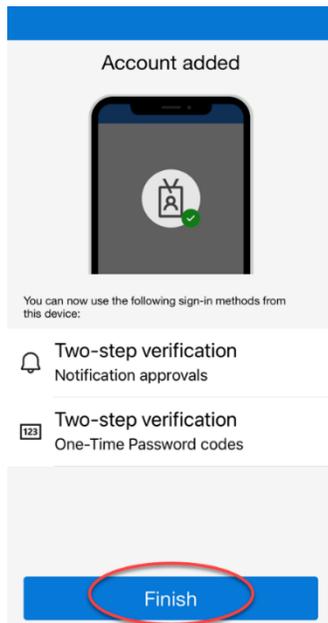


- Tap **Allow** Notifications

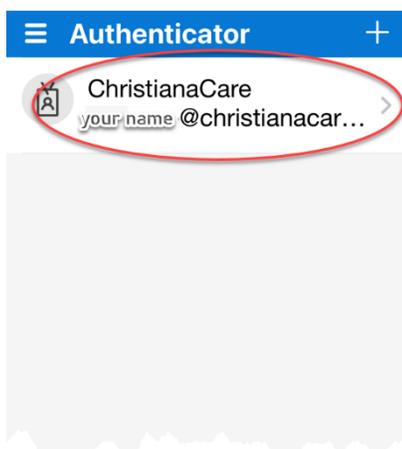


MFA Enrollment With Microsoft Authenticator

- Tap **Finish**



Congratulations! Your MFA Enrollment is complete. Authenticator will display Christiana Care and your full email address.



Authenticator will not be used until you are migrated to the new MFA solution. Migrations will occur by department and the migration date will be communicated via email.

You can test your enrollment to ensure Authenticator is configured properly. Please select the following link: [Validating Your Enrollment](#)